



QUELL QAPHELA SECURITY SERVICES

"A Service that exceeds your expectation"

COMPANY PROFILE



Company Profile

Company Reg: 2013/217477/07

Psira Reg: 2365441

Quell Qaphela Security is a Professional 100% Black Owned Company that is operational since in 2013. Quell Qaphela Security can confidently offer a complete security solutions and services.

The Following are services offered:

- Un Armed and Armed Guards
- Guarding Services
- Events management and Crowd Control
- Undercover security
- Private Investigations
- Escorts
- Vehicle tracking and reports
- CCTV Surveillance
- Off Site CCTV Monitoring

All above are offered at your convenience:

- Causal contracts (day to day)
- Month to month contracts
- Three months contracts
- Six months contracts
- Yearly contracts
- On project completion



Guarding Services

Our Security Officers are highly trained and accredited with Private Security Industrial Regulating Authority (PSIRA). Security Officers are undergoing a On the Job training as stipulated on the Site Instruction / Client instruction. This is to ensure that our Security Officers understand the dynamic of any organisation and can perform any give task. Our Security Officers understand that to provide a service that exceeds your expectations is the vision and mission of our company from the recruitment to placement on the job. In this way we ensure that our security officers are utilised in a wide spectrum and beyond. They provide the essential access control at a Corporate, Residential and Industrial sites efficiently. We provide services of guard posting on Casual Sites, out of Town sites and or where necessary.



Our services cover the following sector

- Retail and Shopping Centres
- Industrial sites
- Residential properties
- Commercial and Warehouse Logistics
- Corporate buildings
- Events management
- Banking
- Security Consulting Services
- Security Surveys
- Private investigations
- Vehicle escorts / VIP
- CCTV Surveillance operator



OUR PRIORITY

We provide high quality services which are designed to ensure that our clients are adequately secured.

- Our security officers are dressed in our official uniform when on duty.
- Only undercover and escorts agent may not wear uniform.



They may be utilised for following purposes:

Crowd Control in the event of a strike protecting client property. Searching of persons, restraining where necessary and lawful. Guarding, Patrolling, Dog handling and protecting goods. Security officer can be utilised to clock an Active Guard Patrolling Monitoring System that can be linked to Control room 24/7. Security guard can be utilised to do Access control of person or vehicles and keep accurate time of all movements if necessary.

Armed guard and Dog handling are optional. We do site assessments and advise our clients if it is necessary to take this option.

Only undercover and escorts agent may not wear uniform.



Control Room

24/7 Control room functional systems are in place. Control room is equipped with a Base radio to enable effective communications from Site to Control room. This enables control to capture presence of security guard and to send back up to site should the need arise. Alarm monitoring and off site CCTV monitoring gives peace of mind to client knowing that his/her absence premises are under surveillance. Vehicle or fleet tracking and generate reports of any deviations from authorised route and violation, e.i. slamming brakes, idling for too long. Reports can be emailed to relevant manager immediately.

In the event of an emergency situation our Control room is equipped and can respond rapidly by communicating to all relevant emergency services, Control room is equipped with a telephone and a cell phone 24/7. Control room has access to all Emergency numbers, be it SAPS, Fire brigade, Ambulance, Water floods, Disaster management.

CONTROL ROOM



SIGHT VIEW



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Additional Service

We provide other guarding services in area such as earth working, road or building constructions. We provide services on road closures, we can assist and or may assist client to obtain information or permission to make use such services. Street patrols can be done on foot or bicycle depending on client needs.



Other related Services are

- VIP Protection
- Security Audits
- Security Surveys
- Undercover agent
- Stock Loss prevention

We also offer supply and install following systems:

- CCTV Camera
- Digital and Network Video Recorder
- IP Camera Solutions
- Monitoring Software
- Access Control
- Biometric time attendance
- General electronic security equipment
- Electric fencing
- Security gates and Fence
- Alarm systems

Fencing

Security of any home or Business - perimeter fence is the first line of defence and cannot be taken lightly. There are few obvious advantages to perimeter fencing and walls, as these act as a physical barrier and psychological barrier and act as an early warning.

Alarms

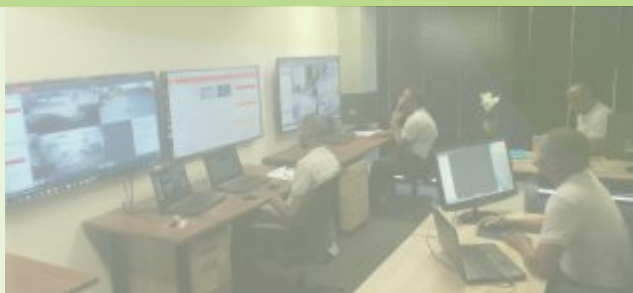
Whether you are a business owner or home owner or live in a complex it is highly recommended that you install alarm system that suit your needs and budget. This is to your advantage as many of us have been affected by crime or know someone that was affected by crime at home or work.

Various researches have proved that majority of break-in and loss of property occurs more in premises without electronic alarm. Furthermore premises without a security system are more likely to be invaded. Whereas premises with electronic alarm system may deter detect intruder. Basic security system can be of great assistance as it can detect intrusion depending on how it is positioned and zoned. Be it on the doors, windows or beams around perimeter fence any motion detector device can serve as an early warning.

Cameras

Best security systems are designed and focus on assisting and investigation be it at home or business premises. CCTV camera footage enhances the security of your business or home.

Security today deals with variety of crime trends. To keep up with the dynamic of it a business or home must have CCTV Camera. This makes customer and visitors feel much safer while it serves as a deterrent to criminals.



Our Vision

Our focal point is providing quality services at all times and give our clients a value added services at a reasonable cost. To truly give to all our customers a service that exceeds your expectations

Mission Statement

To interact with our customer and provide security solutions that will enhance their business efforts.

Towards affirmative procurement as a vehicle for the development and support of sustainable small and medium enterprise.

- Our recruitment and employment processes are evaluated time after time to enable our organisation to conform to our high standards and criteria used to employ, we respect the dignity of each individual
- We execute quality by qualified supervisors and managers
- Our empowerment policy is to empower others
- Driven by customer satisfaction

Values

Quell Qaphela Security success is outlined by providing quality and cost effective services. We aim high standards services and continued improved services through consultation and research.

Our Values are:

- Customer satisfaction
- Cost effective technique
- Treat our Clients with integrity and fairness
- Conduct business on an ethical and transparent basis
- Team work makes a success - together everyone achieves more
- Do it RIGHT the first time all the time
- To be the preferred service provider by all our clients

Client Communications

Our highly trained managers conduct a client liaison face to face basis communications. Written reports are provided to our clients to keep abreast of all occurrences. We strive to keep a high standard of communication with our clients. We create a work partnership with our clients and set goals to make it benefit our client business.

Commencement of Work/ Starting a Project

In the event of a contract being awarded to us, we ensure we draw up and action plan that entails a roll out plan. In consultation with the client a job description will be drawn for Security Officers, this then serves as Site instruction and guideline for all.

Our Clients

Client	Contact Person
Later Days Saints Church of Jesus Christ South Africa	Contact +27 834 146 569
Flyboys Restaurant/ The Beer Company	Contact +27 113 832 101
Royal Oak Complex	Contact +27 843 168 400
IStore Core Group	Contact +27 843 168 400
Rand Airport	Contact +27 118 278 884

Get in touch

CONTACTS

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